

5 Lecture - MGT111

Important Mcqs

1. **What is the Human Relations School of thought?**

- A) Emphasizes efficiency and standardization in organizations
- B) Focuses on individual behavior and motivation in organizations
- C) Emphasizes bureaucratic rules in organizations
- D) Focuses on the technical aspects of organizations

Answer: B

2. **Who is considered the founder of the Human Relations School of thought?**

- A) Max Weber
- B) Frederick Taylor
- C) Elton Mayo
- D) Henri Fayol

Answer: C

3. **What is the Hawthorne effect?**

- A) The impact of social and personal relationships on individual behavior and motivation in the workplace
- B) The potential for bureaucracy to become too rigid and bureaucratic rules to impede organizational performance
- C) The impact of lighting on employee productivity
- D) The impact of financial incentives on employee motivation

Answer: A

4. **What is the informal organization?**

- A) The official hierarchy and structure of an organization
- B) The social and personal relationships between individuals within an organization
- C) The rules and procedures that govern an organization
- D) The physical layout of an organization

Answer: B

5. **What is the role of effective communication in the Human Relations School of thought?**

- A) To ensure efficiency and standardization in organizations
- B) To motivate employees with financial incentives
- C) To build strong personal relationships within the organization
- D) To ensure that all individuals within an organization are aware of the organization's goals and objectives

Answer: D

6. **What is the role of effective leadership in the Human Relations School of thought?**

- A) To enforce bureaucratic rules and procedures
- B) To motivate employees with financial incentives
- C) To direct individuals towards achieving organizational goals
- D) To ensure efficiency and standardization in organizations

Answer: C

7. **What is the focus of the Human Relations School of thought in terms of organizational performance?**
- A) Technical aspects of organizations
 - B) Efficiency and standardization in organizations
 - C) Social and psychological factors in organizations
 - D) Bureaucratic rules and procedures in organizations

Answer: C

8. **Which approach to management theory emphasizes individual behavior and motivation in the workplace?**
- A) Classical School of thought
 - B) Neoclassical School of thought
 - C) Human Relations School of thought
 - D) Contingency School of thought

Answer: C

9. **Who developed the concept of bureaucracy?**
- A) Elton Mayo
 - B) Max Weber
 - C) Henri Fayol
 - D) Frederick Taylor

Answer: B

10. **What is the importance of understanding the informal organization in the Human Relations School of thought?**
- A) It ensures efficient and standardized performance in organizations
 - B) It provides a clear hierarchy and structure in organizations
 - C) It highlights the impact of social and personal relationships on organizational performance
 - D) It ensures adherence to bureaucratic rules and procedures in organizations

Answer: C