## **5 Lecture - MGT111**

## **Important Mcqs**

### 1. What is the Human Relations School of thought?

- A) Emphasizes efficiency and standardization in organizations
- B) Focuses on individual behavior and motivation in organizations
- C) Emphasizes bureaucratic rules in organizations
- D) Focuses on the technical aspects of organizations

Answer: B

### 2. Who is considered the founder of the Human Relations School of thought?

- A) Max Weber
- B) Frederick Taylor
- C) Elton Mayo
- D) Henri Fayol

**Answer: C** 

#### 3. What is the Hawthorne effect?

- A) The impact of social and personal relationships on individual behavior and motivation in the workplace
- B) The potential for bureaucracy to become too rigid and bureaucratic rules to impede organizational performance
- C) The impact of lighting on employee productivity
- D) The impact of financial incentives on employee motivation

**Answer: A** 

#### 4. What is the informal organization?

- A) The official hierarchy and structure of an organization
- B) The social and personal relationships between individuals within an organization
- C) The rules and procedures that govern an organization
- D) The physical layout of an organization

**Answer: B** 

#### 5. What is the role of effective communication in the Human Relations School of thought?

- A) To ensure efficiency and standardization in organizations
- B) To motivate employees with financial incentives
- C) To build strong personal relationships within the organization
- D) To ensure that all individuals within an organization are aware of the organization's goals and objectives

**Answer: D** 

### 6. What is the role of effective leadership in the Human Relations School of thought?

- A) To enforce bureaucratic rules and procedures
- B) To motivate employees with financial incentives
- C) To direct individuals towards achieving organizational goals
- D) To ensure efficiency and standardization in organizations

Answer: C

# 7. What is the focus of the Human Relations School of thought in terms of organizational performance?

- A) Technical aspects of organizations
- B) Efficiency and standardization in organizations
- C) Social and psychological factors in organizations
- D) Bureaucratic rules and procedures in organizations

**Answer: C** 

# 8. Which approach to management theory emphasizes individual behavior and motivation in the workplace?

- A) Classical School of thought
- B) Neoclassical School of thought
- C) Human Relations School of thought
- D) Contingency School of thought

**Answer: C** 

#### 9. Who developed the concept of bureaucracy?

- A) Elton Mayo
- B) Max Weber
- C) Henri Fayol
- D) Frederick Taylor

Answer: B

# 10. What is the importance of understanding the informal organization in the Human Relations School of thought?

- A) It ensures efficient and standardized performance in organizations
- B) It provides a clear hierarchy and structure in organizations
- C) It highlights the impact of social and personal relationships on organizational performance
- D) It ensures adherence to bureaucratic rules and procedures in organizations

**Answer: C**