8 Lecture - MGT111

Important Mcqs

- 1. What was the major focus of New Public Management (NPM)?
 - a) Decentralization and delegation of power
 - b) Professionalization of bureaucracy
 - c) Emphasis on public service values
 - d) Social equity and justice

Answer: a) Decentralization and delegation of power

- 2. The development of electronic governance is also known as:
 - a) E-governance
 - b) I-governance
 - c) Digital governance
 - d) Virtual governance

Answer: a) E-governance

- 3. Which of the following is not a challenge of globalization for public administration?
 - a) Managing diversity and cultural differences
 - b) Ensuring accountability and transparency
 - c) Balancing regional and national interests
 - d) Reducing interdependence among nations

Answer: d) Reducing interdependence among nations

- 4. Which approach focuses on citizens' participation and involvement in public decisionmaking?
 - a) Performance-based management
 - b) Collaborative governance
 - c) Public-private partnership
 - d) Scientific management

Answer: b) Collaborative governance

- 5. What is the primary goal of outcome-based performance management?
 - a) Achieving organizational objectives
 - b) Enhancing employee motivation
 - c) Ensuring public accountability
 - d) Maintaining ethical standards

Answer: a) Achieving organizational objectives

6. Which model of public administration emphasizes citizen participation and democratic governance?

- a) New Public Management
- b) Public Choice Model
- c) Participatory Model
- d) Scientific Management

Answer: c) Participatory Model

- 7. The development of social media has led to which of the following?
 - a) Greater privacy concerns
 - b) Reduced citizen engagement
 - c) Decreased access to information
 - d) Increased transparency and accountability

Answer: d) Increased transparency and accountability

- 8. Which of the following is a criticism of public-private partnerships?
 - a) Lack of accountability and transparency
 - b) Reduced efficiency and effectiveness
 - c) Decreased innovation and flexibility
 - d) Increased government control over private sector

Answer: a) Lack of accountability and transparency

- 9. Which approach to public management emphasizes collaboration, learning, and continuous improvement?
 - a) Traditional model
 - b) Rational model
 - c) Systems model
 - d) Learning model

Answer: d) Learning model

- 10. Which of the following is not a characteristic of the new public service model?
 - a) Focus on professionalism and expertise
 - b) Emphasis on results and outcomes
 - c) Recognition of the importance of political leadership
 - d) Emphasis on public service values

Answer: c) Recognition of the importance of political leadership