

8 Lecture - MGT111

Important Mcqs

1. **What was the major focus of New Public Management (NPM)?**
- a) Decentralization and delegation of power
 - b) Professionalization of bureaucracy
 - c) Emphasis on public service values
 - d) Social equity and justice

Answer: a) Decentralization and delegation of power

2. **The development of electronic governance is also known as:**
- a) E-governance
 - b) I-governance
 - c) Digital governance
 - d) Virtual governance

Answer: a) E-governance

3. **Which of the following is not a challenge of globalization for public administration?**
- a) Managing diversity and cultural differences
 - b) Ensuring accountability and transparency
 - c) Balancing regional and national interests
 - d) Reducing interdependence among nations

Answer: d) Reducing interdependence among nations

4. **Which approach focuses on citizens' participation and involvement in public decision-making?**
- a) Performance-based management
 - b) Collaborative governance
 - c) Public-private partnership
 - d) Scientific management

Answer: b) Collaborative governance

5. **What is the primary goal of outcome-based performance management?**
- a) Achieving organizational objectives
 - b) Enhancing employee motivation
 - c) Ensuring public accountability
 - d) Maintaining ethical standards

Answer: a) Achieving organizational objectives

6. **Which model of public administration emphasizes citizen participation and democratic governance?**

- a) New Public Management
- b) Public Choice Model
- c) Participatory Model
- d) Scientific Management

Answer: c) Participatory Model

7. **The development of social media has led to which of the following?**

- a) Greater privacy concerns
- b) Reduced citizen engagement
- c) Decreased access to information
- d) Increased transparency and accountability

Answer: d) Increased transparency and accountability

8. **Which of the following is a criticism of public-private partnerships?**

- a) Lack of accountability and transparency
- b) Reduced efficiency and effectiveness
- c) Decreased innovation and flexibility
- d) Increased government control over private sector

Answer: a) Lack of accountability and transparency

9. **Which approach to public management emphasizes collaboration, learning, and continuous improvement?**

- a) Traditional model
- b) Rational model
- c) Systems model
- d) Learning model

Answer: d) Learning model

10. **Which of the following is not a characteristic of the new public service model?**

- a) Focus on professionalism and expertise
- b) Emphasis on results and outcomes
- c) Recognition of the importance of political leadership
- d) Emphasis on public service values

Answer: c) Recognition of the importance of political leadership