# 15 Lecture - MGT111

# **Important Mcqs**

# 1. What is departmentalization?

- a) Grouping activities and resources into separate departments
- b) Division of labor
- c) Delegation of authority
- d) None of the above

# Answer: a

2. Which of the following is not a basis for departmentalization?

- a) Product
- b) Customer
- c) Technology
- d) Salary

# Answer: d

#### 3. Departmentalization based on geography is also known as:

- a) Product departmentalization
- b) Customer departmentalization
- c) Geographical departmentalization
- d) Functional departmentalization

# Answer: c

#### 4. Which of the following is a disadvantage of departmentalization?

- a) Improved coordination
- b) Efficient allocation of resources
- c) Creates barriers between departments
- d) None of the above

#### Answer: c

- 5. Departmentalization based on functions is commonly used in:
  - a) Manufacturing companies
  - b) Service companies
  - c) Retail companies
  - d) None of the above

#### Answer: a

- 6. Which of the following is an advantage of departmentalization based on customers?
  - a) Customized products and services
  - b) Efficient use of resources

# c) Improved communication

d) None of the above

# Answer: a

# 7. Which of the following is an example of departmentalization based on products?

- a) Finance department
- b) Human resources department
- c) Marketing department
- d) Product development department

# <mark>Answer: d</mark>

# 8. Which of the following is a disadvantage of departmentalization based on geography?

- a) Increases communication and coordination
- b) Increases costs due to duplication of resources
- c) Facilitates customization of products and services
- d) None of the above

# <mark>Answer: b</mark>

# 9. Which of the following is an advantage of departmentalization based on technology?

- a) Improved coordination and communication
- b) Efficient use of resources
- c) Encourages innovation and specialization
- d) None of the above

#### Answer: c

#### 10. Which of the following is an example of departmentalization based on customers?

- a) Sales department
- b) Research and development department
- c) Legal department
- d) Production department

# Answer: a