

15 Lecture - MGT111

Important Mcqs

1. **What is departmentalization?**

- a) Grouping activities and resources into separate departments
- b) Division of labor
- c) Delegation of authority
- d) None of the above

Answer: a

2. **Which of the following is not a basis for departmentalization?**

- a) Product
- b) Customer
- c) Technology
- d) Salary

Answer: d

3. **Departmentalization based on geography is also known as:**

- a) Product departmentalization
- b) Customer departmentalization
- c) Geographical departmentalization
- d) Functional departmentalization

Answer: c

4. **Which of the following is a disadvantage of departmentalization?**

- a) Improved coordination
- b) Efficient allocation of resources
- c) Creates barriers between departments
- d) None of the above

Answer: c

5. **Departmentalization based on functions is commonly used in:**

- a) Manufacturing companies
- b) Service companies
- c) Retail companies
- d) None of the above

Answer: a

6. **Which of the following is an advantage of departmentalization based on customers?**

- a) Customized products and services
- b) Efficient use of resources

- c) Improved communication
- d) None of the above

Answer: a

7. **Which of the following is an example of departmentalization based on products?**
- a) Finance department
 - b) Human resources department
 - c) Marketing department
 - d) Product development department

Answer: d

8. **Which of the following is a disadvantage of departmentalization based on geography?**
- a) Increases communication and coordination
 - b) Increases costs due to duplication of resources
 - c) Facilitates customization of products and services
 - d) None of the above

Answer: b

9. **Which of the following is an advantage of departmentalization based on technology?**
- a) Improved coordination and communication
 - b) Efficient use of resources
 - c) Encourages innovation and specialization
 - d) None of the above

Answer: c

10. **Which of the following is an example of departmentalization based on customers?**
- a) Sales department
 - b) Research and development department
 - c) Legal department
 - d) Production department

Answer: a