

37 Lecture - MGT111

Important Mcqs

- 1. What is communication - I?**
 - a) The process of exchanging information and ideas
 - b) The process of exchanging goods and services
 - c) The process of exchanging money and assets**Answer: a) The process of exchanging information and ideas**
- 2. Which of the following is an example of nonverbal communication - I?**
 - a) Speaking
 - b) Writing
 - c) Facial expressions**Answer: c) Facial expressions**
- 3. Which of the following is an essential element of effective communication - I?**
 - a) Speaking loudly
 - b) Active listening
 - c) Interrupting**Answer: b) Active listening**
- 4. Which of the following is not a barrier to effective communication - I?**
 - a) Language differences
 - b) Cultural differences
 - c) Trust and respect**Answer: c) Trust and respect**
- 5. What is the primary purpose of communication - I?**
 - a) To express oneself
 - b) To persuade others
 - c) To exchange information and ideas**Answer: c) To exchange information and ideas**
- 6. Which of the following is an example of formal communication - I?**
 - a) Text messaging
 - b) Face-to-face conversation
 - c) Email**Answer: c) Email**
- 7. Which of the following is an example of downward communication - I?**
 - a) A manager communicating with a subordinate
 - b) A subordinate communicating with a manager
 - c) A peer communicating with another peer**Answer: a) A manager communicating with a subordinate**
- 8. Which of the following is a type of interpersonal communication - I?**
 - a) Writing an email

- b) Giving a speech
- c) Having a conversation

Answer: c) Having a conversation

9. **What is the role of feedback in communication - I?**

- a) To interrupt the communication process
- b) To evaluate the effectiveness of the communication
- c) To persuade the receiver to agree

Answer: b) To evaluate the effectiveness of the communication

10. **Which of the following is a potential consequence of poor communication - I?**

- a) Increased productivity
- b) Improved relationships
- c) Confusion and misunderstandings

Answer: c) Confusion and misunderstandings