

37 Lecture - MGT111

Important Mcqs

1. **What is communication - I?**

- a) The process of exchanging information and ideas
- b) The process of exchanging goods and services
- c) The process of exchanging money and assets

Answer: a) The process of exchanging information and ideas

2. **Which of the following is an example of nonverbal communication - I?**

- a) Speaking
- b) Writing
- c) Facial expressions

Answer: c) Facial expressions

3. **Which of the following is an essential element of effective communication - I?**

- a) Speaking loudly
- b) Active listening
- c) Interrupting

Answer: b) Active listening

4. **Which of the following is not a barrier to effective communication - I?**

- a) Language differences
- b) Cultural differences
- c) Trust and respect

Answer: c) Trust and respect

5. **What is the primary purpose of communication - I?**

- a) To express oneself
- b) To persuade others
- c) To exchange information and ideas

Answer: c) To exchange information and ideas

6. **Which of the following is an example of formal communication - I?**

- a) Text messaging
- b) Face-to-face conversation
- c) Email

Answer: c) Email

7. **Which of the following is an example of downward communication - I?**

- a) A manager communicating with a subordinate
- b) A subordinate communicating with a manager
- c) A peer communicating with another peer

Answer: a) A manager communicating with a subordinate

8. **Which of the following is a type of interpersonal communication - I?**

- a) Writing an email

- b) Giving a speech
- c) Having a conversation

Answer: c) Having a conversation

9. **What is the role of feedback in communication - I?**

- a) To interrupt the communication process
- b) To evaluate the effectiveness of the communication
- c) To persuade the receiver to agree

Answer: b) To evaluate the effectiveness of the communication

10. **Which of the following is a potential consequence of poor communication - I?**

- a) Increased productivity
- b) Improved relationships
- c) Confusion and misunderstandings

Answer: c) Confusion and misunderstandings