37 Lecture - MGT111

Important Mcqs

- 1. What is communication I?
 - a) The process of exchanging information and ideas
 - b) The process of exchanging goods and services
 - c) The process of exchanging money and assets

Answer: a) The process of exchanging information and ideas

- 2. Which of the following is an example of nonverbal communication I?
 - a) Speaking
 - b) Writing
 - c) Facial expressions

Answer: c) Facial expressions

- 3. Which of the following is an essential element of effective communication I?
 - a) Speaking loudly
 - b) Active listening
 - c) Interrupting

Answer: b) Active listening

- 4. Which of the following is not a barrier to effective communication I?
 - a) Language differences
 - b) Cultural differences
 - c) Trust and respect

Answer: c) Trust and respect

- 5. What is the primary purpose of communication I?
 - a) To express oneself
 - b) To persuade others
 - c) To exchange information and ideas

Answer: c) To exchange information and ideas

- 6. Which of the following is an example of formal communication I?
 - a) Text messaging
 - b) Face-to-face conversation
 - c) Email

Answer: c) Email

- 7. Which of the following is an example of downward communication I?
 - a) A manager communicating with a subordinate
 - b) A subordinate communicating with a manager
 - c) A peer communicating with another peer

Answer: a) A manager communicating with a subordinate

- 8. Which of the following is a type of interpersonal communication I?
 - a) Writing an email

- b) Giving a speech
- c) Having a conversation

Answer: c) Having a conversation

- 9. What is the role of feedback in communication I?
 - a) To interrupt the communication process
 - b) To evaluate the effectiveness of the communication
 - c) To persuade the receiver to agree

Answer: b) To evaluate the effectiveness of the communication

- 10. Which of the following is a potential consequence of poor communication I?
 - a) Increased productivity
 - b) Improved relationships
 - c) Confusion and misunderstandings

Answer: c) Confusion and misunderstandings