44 Lecture - MGT111

Important Mcqs

- 1. Which of the following is NOT a component of the Managerial Programme Agenda I?
 - a) Resource optimization
 - b) Employee training
 - c) Customer engagement
 - d) Workflow streamlining

Answer: c) Customer engagement

- 2. The primary objective of the Managerial Programme Agenda I is to:
 - a) Improve organizational efficiency
 - b) Enhance customer satisfaction
 - c) Increase revenue
 - d) Reduce operational costs

Answer: a) Improve organizational efficiency

- 3. Which of the following is a key benefit of implementing the Managerial Programme Agenda I?
 - a) Improved employee retention
 - b) Increased customer complaints
 - c) Reduced profitability
 - d) Decreased productivity

Answer: a) Improved employee retention

- 4. Which of the following is an example of resource optimization under the Managerial Programme Agenda I?
 - a) Reducing employee salaries
 - b) Increasing marketing expenditure
 - c) Implementing energy-efficient technologies
 - d) Eliminating employee training programs

Answer: c) Implementing energy-efficient technologies

- 5. Which of the following is an example of workflow streamlining under the Managerial Programme Agenda I?
 - a) Adding unnecessary steps to a process
 - b) Increasing the number of approvals required for a task
 - c) Automating manual processes
 - d) Delaying project timelines

Answer: c) Automating manual processes

- 6. Which of the following is an example of employee training under the Managerial Programme Agenda I?
 - a) Reducing employee salaries
 - b) Providing access to online learning platforms
 - c) Eliminating employee benefits
 - d) Increasing working hours

Answer: b) Providing access to online learning platforms

- 7. Which of the following is a potential challenge in implementing the Managerial Programme Agenda I?
 - a) Improved employee morale
 - b) Resistance to change
 - c) Decreased productivity
 - d) Increased customer complaints

Answer: b) Resistance to change

- 8. Which of the following is a potential outcome of effective implementation of the Managerial Programme Agenda I?
 - a) Decreased employee satisfaction
 - b) Decreased customer loyalty
 - c) Increased revenue
 - d) Increased operational costs

Answer: c) Increased revenue

- 9. The Managerial Programme Agenda I is aimed at improving:
 - a) Employee benefits
 - b) Customer service
 - c) Organizational performance
 - d) Shareholder returns

Answer: c) Organizational performance

- 10. Which of the following is a key strategy in the Managerial Programme Agenda I?
 - a) Increasing employee turnover
 - b) Outsourcing all organizational functions
 - c) Implementing continuous improvement initiatives
 - d) Reducing employee benefits

Answer: c) Implementing continuous improvement initiatives